

# DEFIANCE COLLEGE

## **Student Complaint Policy**

Defiance College is required by the Higher Learning Commission to maintain a record of written student complaints filed with the office of the President, the Chief Academic Officer, and the Dean of Students. Such complaints must be written and signed by a student of Defiance College. The record will include information on the resolution of the complaint.

Though the College is required to share this record with HLC, the anonymity of the complainant and others mentioned in the complaint is protected unless a release is signed by the complainant.

Further information on this policy is available from the Office of Academic Affairs.